

TERMS OF BOOKING for QUEENSWOOD SWIM SCHOOL

1. Bookings are on a first come first-served basis (existing clients are given priority during registration week only), Places can only be confirmed once full payment has been received.
2. Lessons are 30 minutes duration.
3. The course runs for a period of 10, 11 or 12 weeks as specified overleaf.
4. All classes have a 1:7 teacher pupil ratio
5. Once the booking has been confirmed No refunds can be offered. Transfers are subject to availability during the same term only. Unfortunately missed lessons cannot be refunded or made up.
6. All spectators are to sit in the balcony area.
7. Swim England, ASA or STA Qualified instructors teach all abilities
8. **SWIMMING HATS MUST BE WORN BY ALL BATHERS.**
9. **No outdoor shoes to worn in the changing rooms or on poolside, shoe covers are provided.**

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